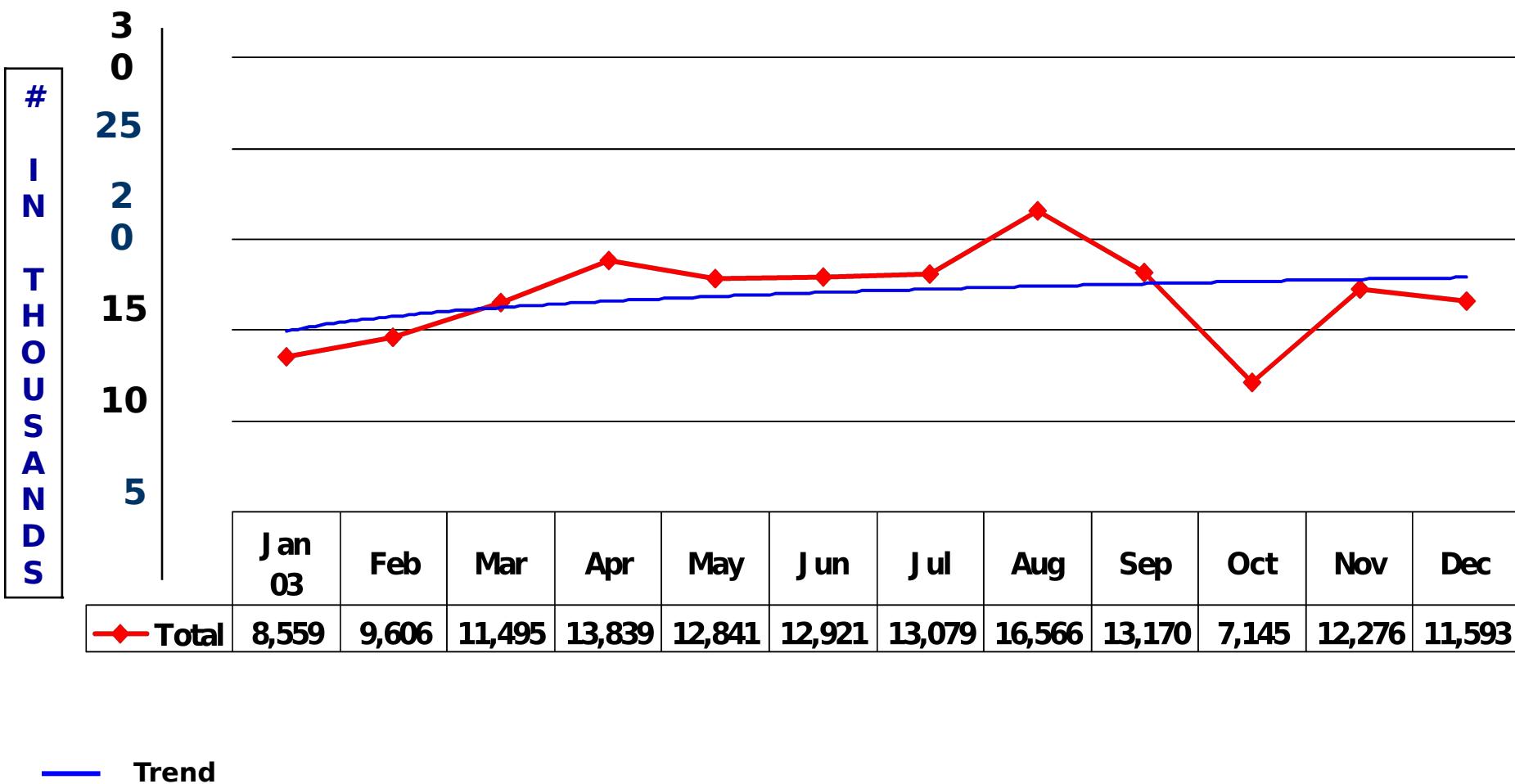




Number of New Items

Jan - Dec 2003

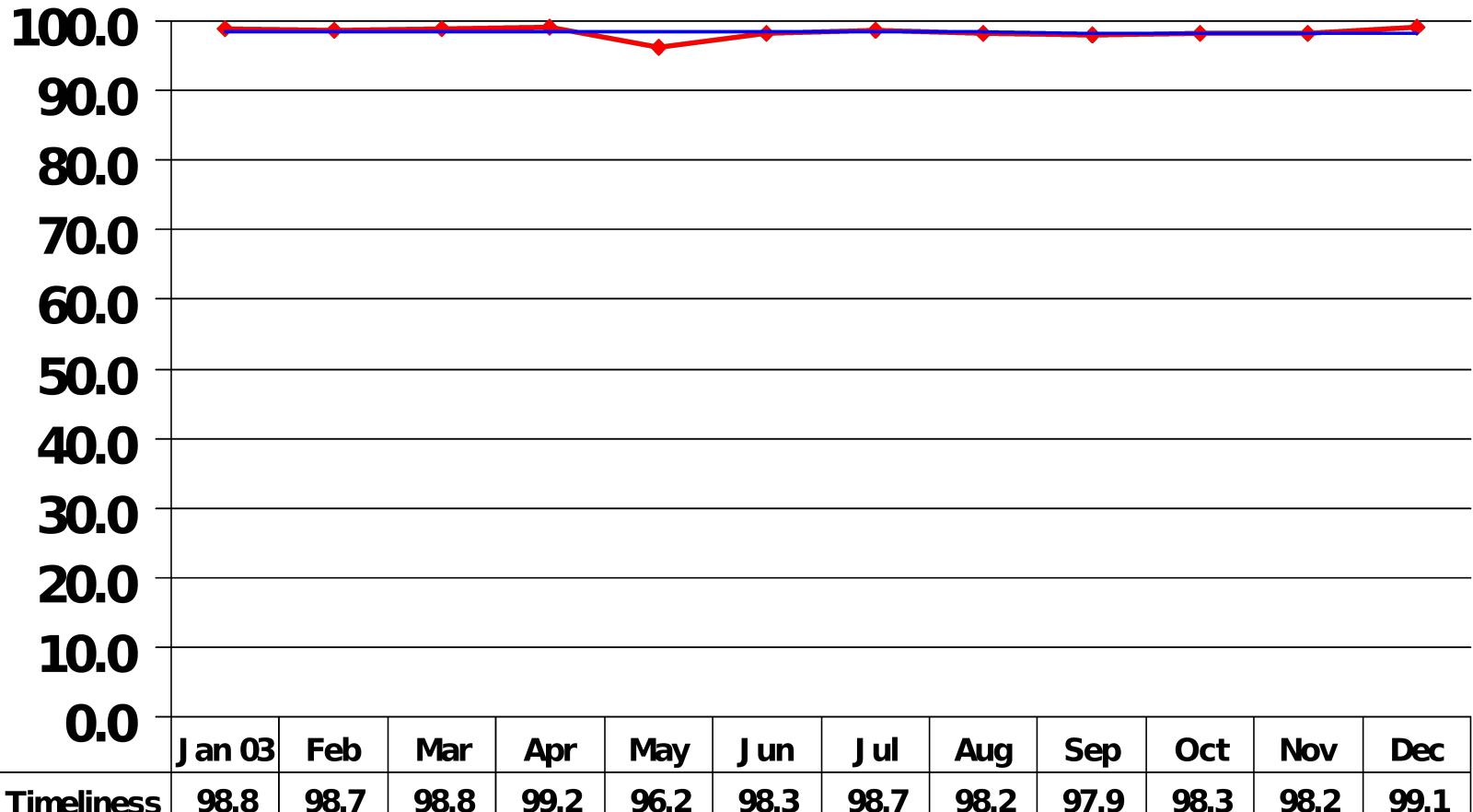




Timeliness of New Items

Jan - Dec 2003

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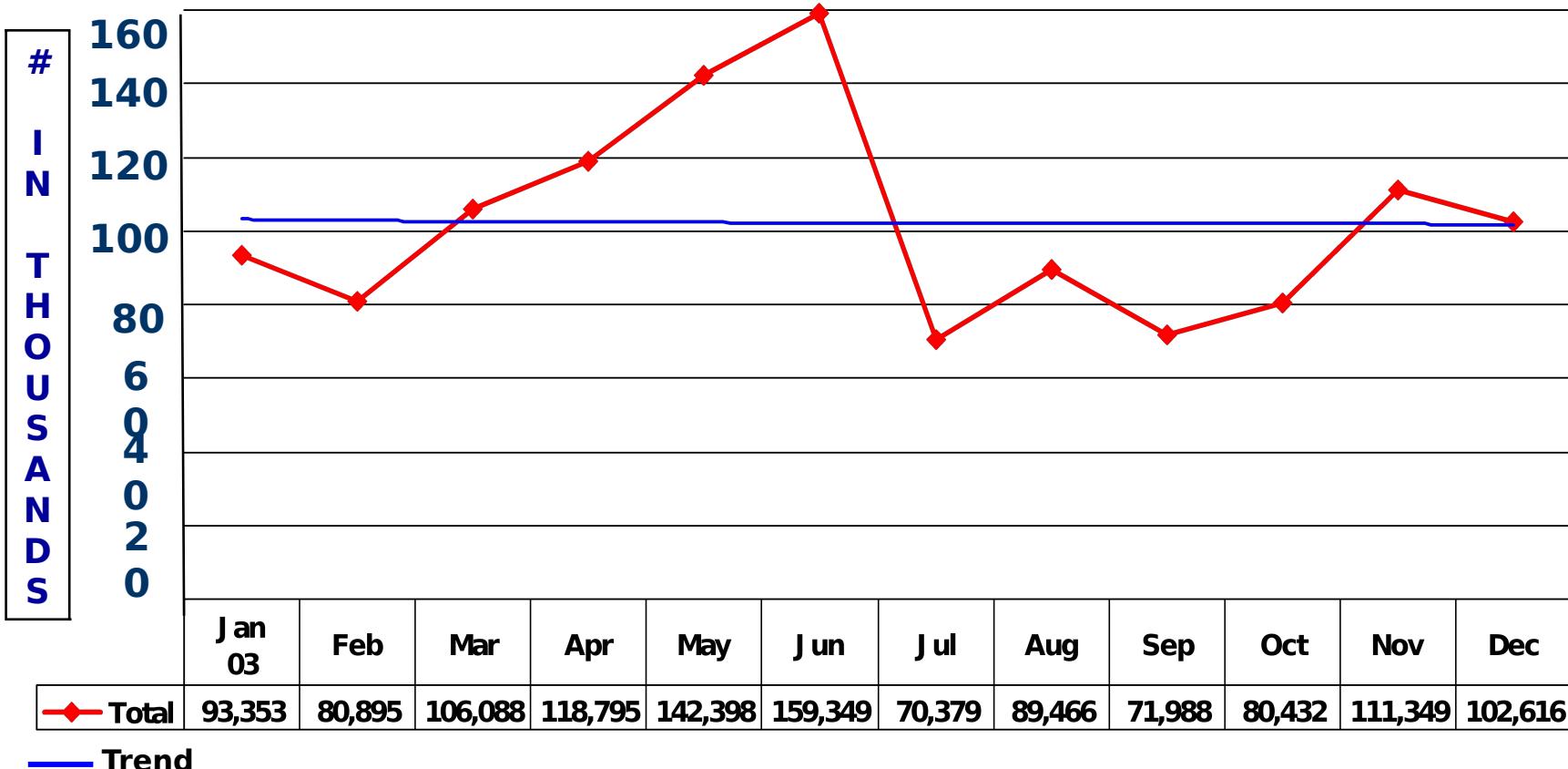


— Trend



Number of Maintenance Actions

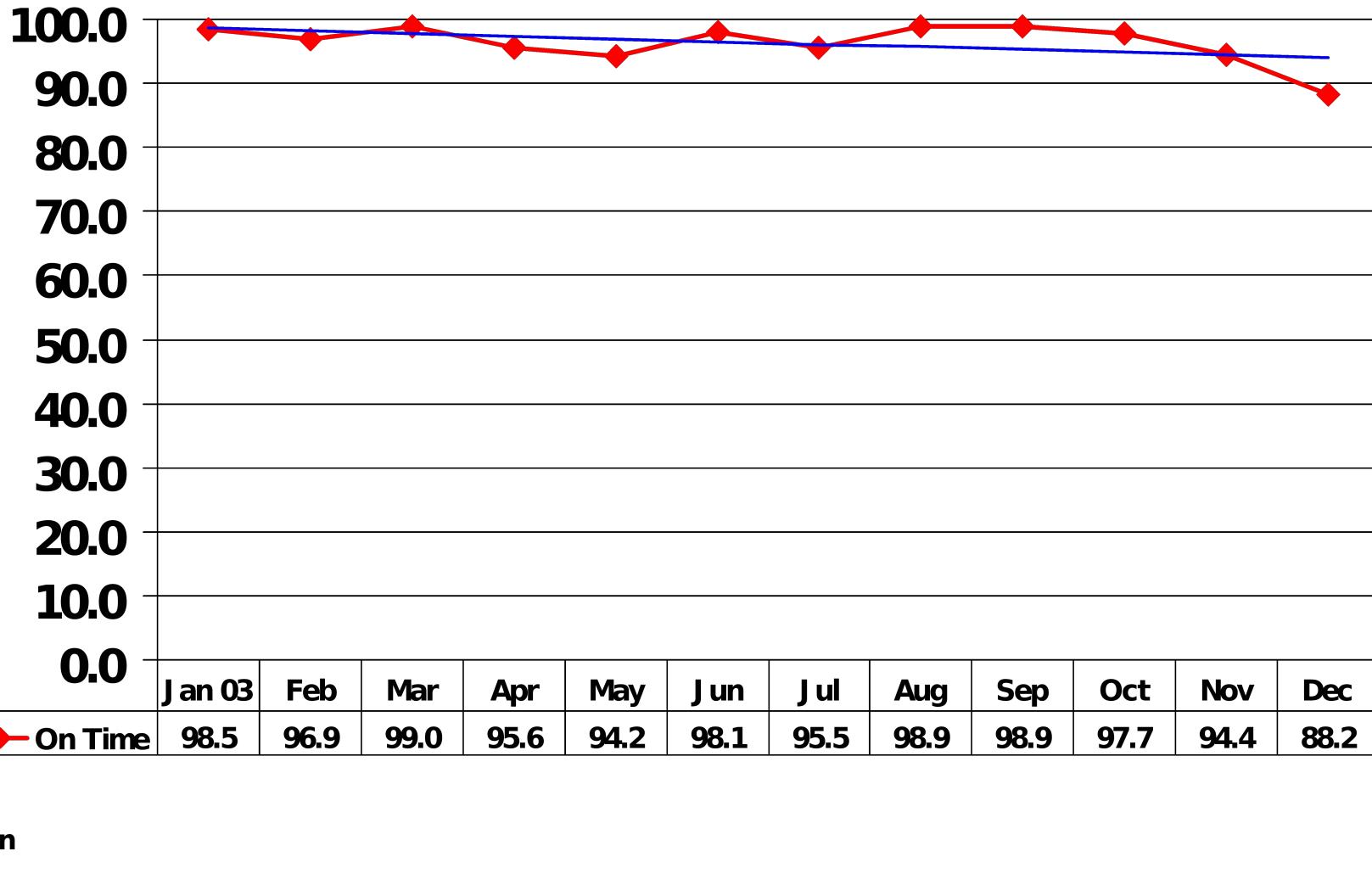
Jan - Dec 2003





Timeliness of Maintenance Actions

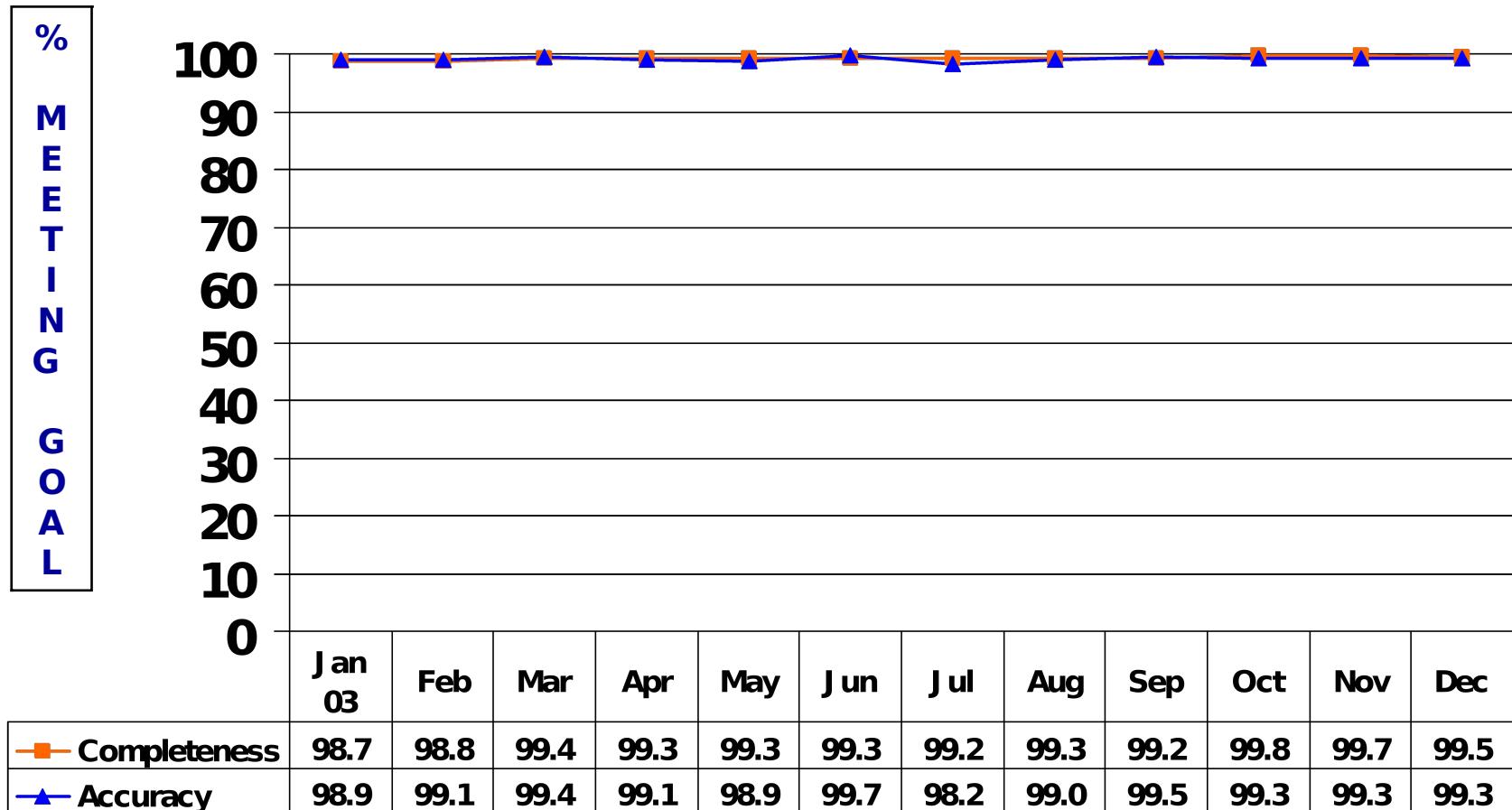
Jan - Dec 2003





Completeness & Accuracy of New Items & Maintenance Actions

Jan - Dec 2003





Coordination of Cataloging Requests

Jan - Dec 2003

